
Concept of Emotional Labor and its Value in Higher Professional Education

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Abstract: Improving the system of education is one of the most pressing issues at this stage of economic development of Russia. Adopting foreign experience is effective and economically feasible. One of the concepts characterizing job market in foreign countries is the concept of emotional labor, which means the work on reflecting certain emotions during the work with other people. Higher professional education is one of those areas in which emotional labor is a very important component.