

Improving the Quality of Business Incubation Processes

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Abstract: This article discusses Business Incubators as one of the most effective organizations of the innovation infrastructure in universities in Russia. The steps to achieve the strategy of TSTU-based Business Incubator "INNOVATION" are described in greater detail, quality management tools, which can be used to improve the existing processes of business incubators, are defined, the model of quality improvement of business incubation processes, based on the classic cycle of PDCA, is developed.

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