Modeling and Programming of Systems with Group Technological Processes

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Key words and phrases: request service system; group technological processes; dynamic stochastic models; staff target training.

Abstract: The paper studies problems of management of socio-economic systems with group technological processes. The appropriateness of their description as the mass service system and the possibility of adaptive control on the basis of stochastic model are shown. The proposed approach is illustrated by the example of the system of staff target training and professional retraining.