

**Correcting and Preventing Measures  
within Quality Control System  
at Tambov Railway Car Repair “RZD” plc**

**D.N. Mirgorodetz, V.V. Zharikov**

*Tambov State Technical University, Tambov*

**Key words and phrases:** freight cars; processes monitoring; spoilage losses; claims and ; quality control management.

**Abstract:** Analysis of internal spoilage and external claims is carried out; the procedure of quality control system at industrial enterprise is studied. Analysis of discrepancies on the basis of Pareto diagram enables to find out the reasons for spoilage and take preventive measures aimed at its elimination.