

# Matters of Educational Services Quality Control

**I.V. Palshina**

*Syktyvkar Medical College after I.P. Morozov*

**Key words and phrases:** validation; verification; education quality; students' progress evaluation; quality control system; educational system; social and economic environment.

**Abstract:** The solution to the problem of education quality in Russia is a foreground process; quality of education is a matter of concern of leaders at all levels of education. Performing cultural scientific and training mission, education gradually assimilates with other areas, belonging to business activity. Recently the leading educational institutions of Russia have encouraged the introduction of ISO standards TQM methods in education.

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